



Graduate IT Support

Currently, we have an exciting opportunity available for an IT Support Engineer to join our young and dynamic team in Melbourne.

The IT Department provides full-range IT outsourcing for SMEs in both the community and business sectors. We take care of the technology so our clients are free to focus on growing their business.

Tertiary qualified in Computer Science or another IT related discipline, you will have excellent interpersonal and communication skills (including written English), good trouble-shooting and problem-solving abilities and work well in a team environment. In addition to this, you have integrity, self-motivation and a desire to learn.

Skills in any of the following will be highly regarded:

- Windows Server and Active Directory
- SharePoint, Azure, Office 365, AWS
- Citrix
- Linux
- VoIP – FreePBX, Asterisk
- Networking – CCNA equivalent or higher.
- Microsoft SQL Server

We offer flexibility, variety and humour in a supportive environment. Ongoing training is encouraged and supported, with a view of growing within the company to Senior Technician or Account Manager.

To be considered for this job you must currently be a permanent Australian resident, and have the right to live and work in Australia.

To apply, please demonstrate your initiative and problem solving skills by using common DNS tools on the domain itdepartment.com.au to find out how to submit your application.

Competitive candidates will be required to undertake a short timed test as part of our short listing process.

Salary As per The Professional Employees Award 2010

Career Level Required Graduate

Experience Required

Education Required Degree

Job Type Permanent/ Full time

